



# Time is Money:

## How Proofpoint Makes Cybersecurity Easy, Efficient and Effective for MSPs

Presented by:

**proofpoint®**



# Meet the Panelists



**Joe Sykora**

SVP, Worldwide Channels  
and Partner Sales

Proofpoint



**Ryan Walsh**

Chief Operating Officer  
Pax8



**Paul Jakobsen**

Sr. Manager, Essentials  
Strategic Partners

Proofpoint



**Randy Scadden**

Sr. Global Sales  
Engineer

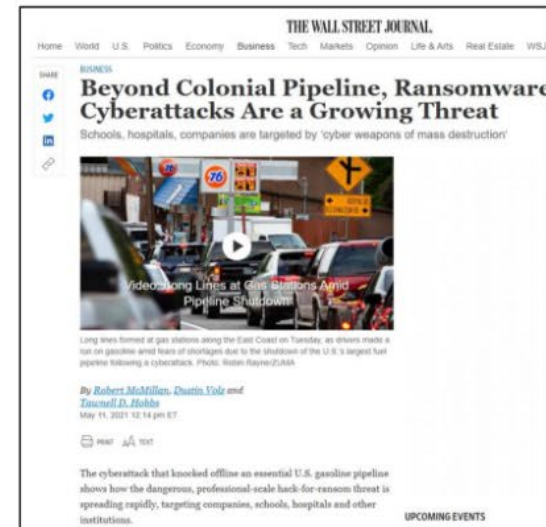
Proofpoint

# Why is email security relevant?

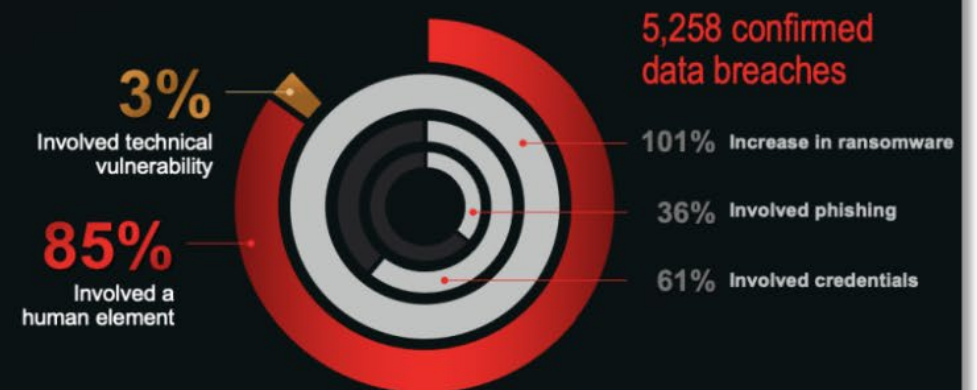
# The Rise of Ransomware

## Ransomware hackers demand \$70m after attack on US software firm Kaseya

Between 800 and 1,500 businesses around the world, including supermarkets and dentists' offices, affected by attack



## 2021 Verizon Data Breach Investigation Report





# The accidental impact of cloud

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**Your clients  
never signed  
up for this**

# The accidental impact of cloud

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Email is **#1 threat vector**

90+%

attacks are email-based

Attack campaigns resulted in a  
**successful compromise**

In finance

20%

In healthcare

40%



Office 365

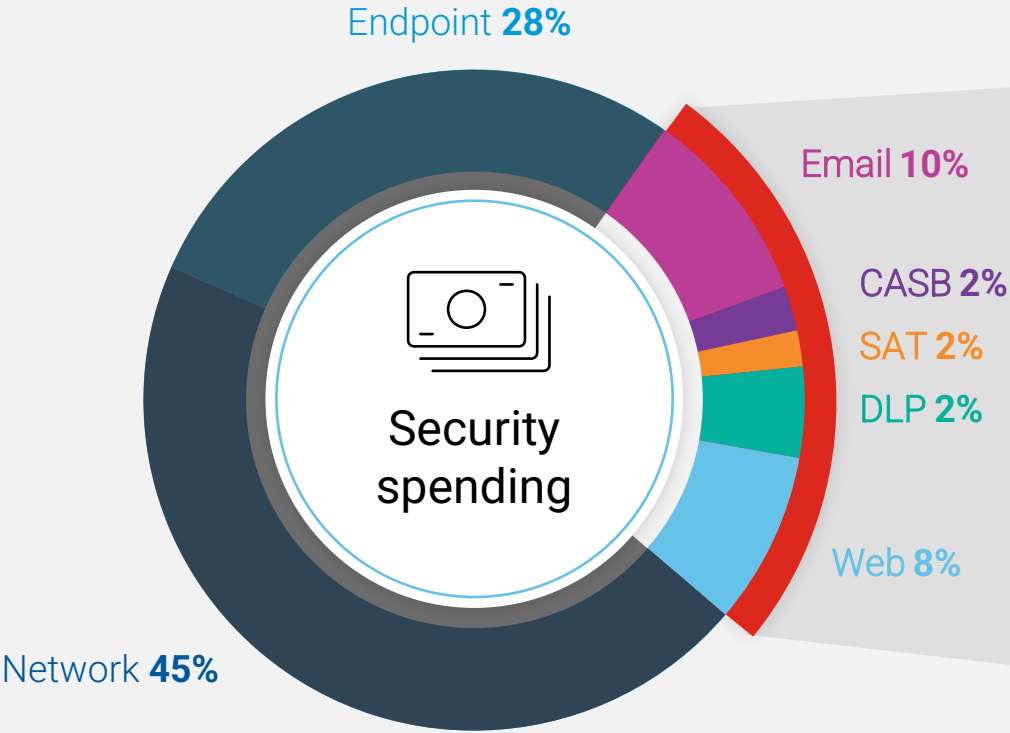
59M+

**malicious messages** targeted at  
Proofpoint customers sent or hosted  
by Microsoft Office 365 in 2020

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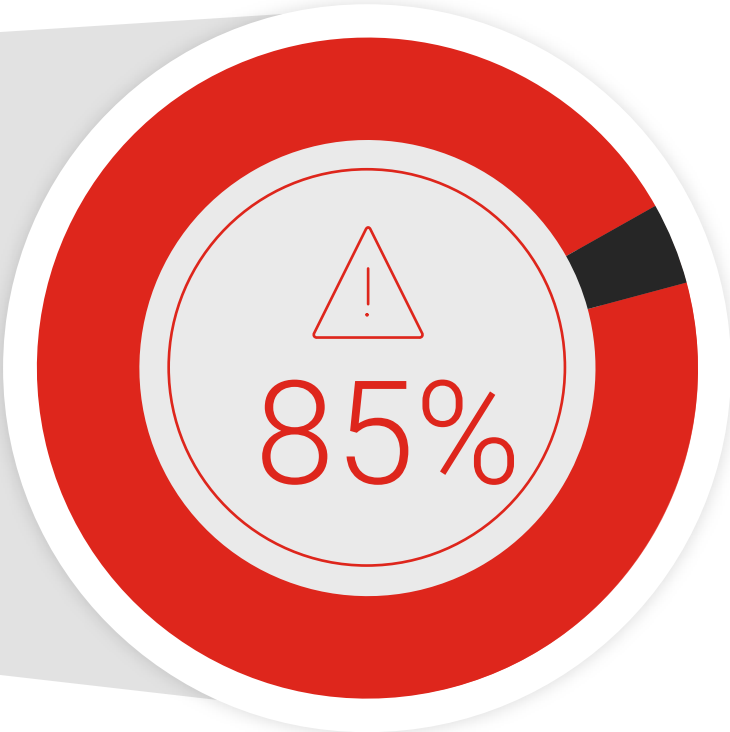
# Attackers focused on people, but most defenders didn't

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Source: Gartner Information Security, Worldwide  
2019–2025, 4Q 2020 update (2021 forecast)

## BREACHES



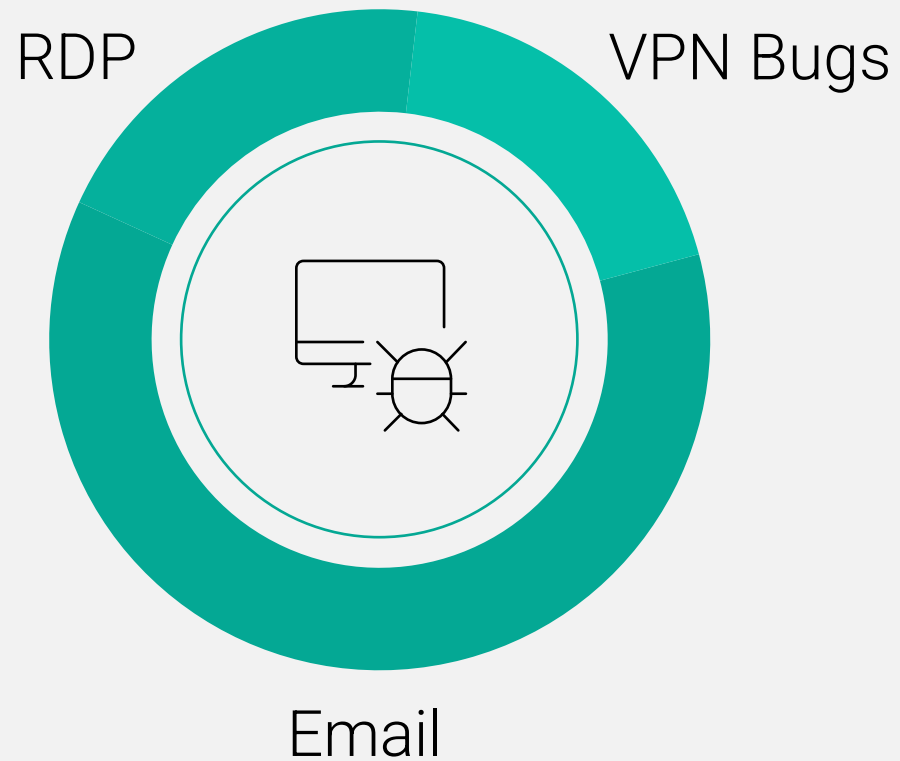
of breaches start with attacks targeting people, human error, or insiders

Source: 2021 Verizon DBIR

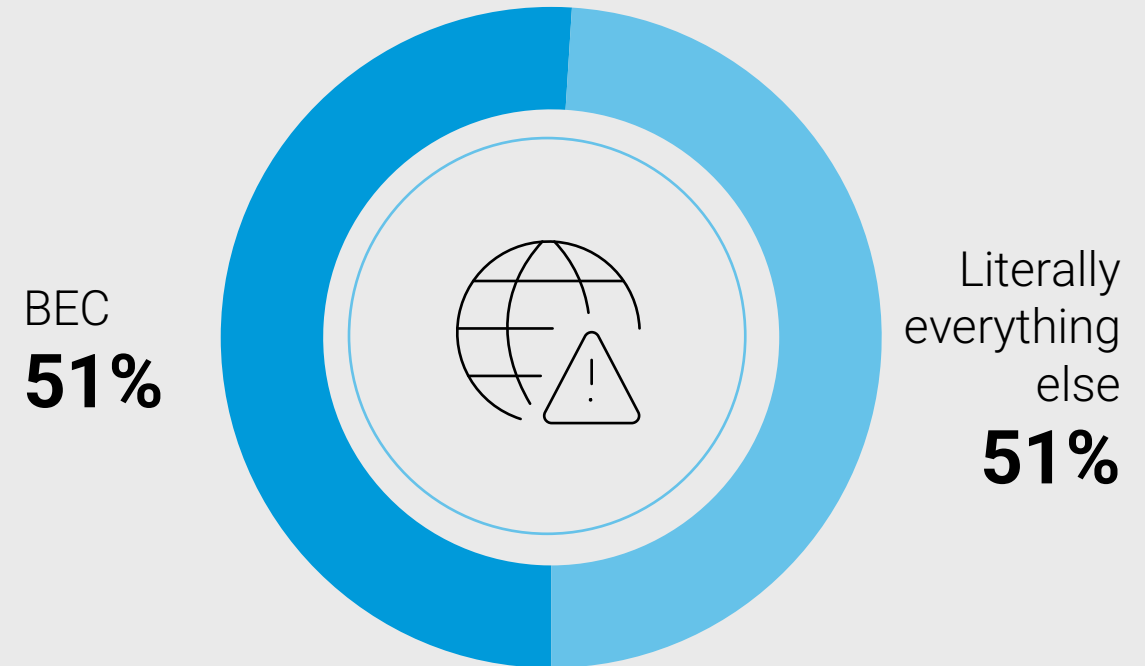
# The scale of threat & loss is unprecedented

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## Ransomware initial access



## Cybercrime Losses





# Losses can be significant, especially SMBs

Threats now use social engineering, not vulnerabilities <sup>1</sup>	Shift to cloud creates new threat vectors, data exposure <sup>2</sup>	Email fraud is on the rise <sup>3</sup>	SMB threat landscape: 30-day average <sup>4</sup>
<p>99%</p> <p>Rely on user to run malicious code</p> <p>2/3</p> <p>Malicious links are credential phishing</p>	<p>Gartner®</p> <p>“Email is the most important Office 365 service”</p> <p>Hybrid integration is important, but also a large source of technical problems</p>	<p><b>\$26.6B+</b></p> <p>Direct losses worldwide (June 2016-July 2019)</p> <p><b>166,349</b></p> <p>Incidents worldwide</p>	<p><b>129</b></p> <p>Email Attacks</p> <p><b>57</b></p> <p>Phishing Attacks</p> <p><b>73</b></p> <p>Malicious Attachments</p>

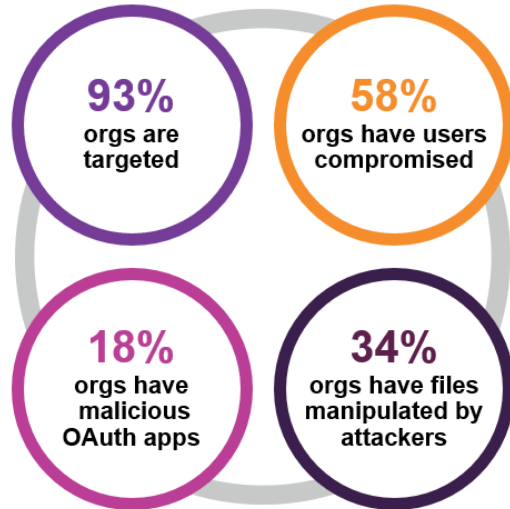
# **Why has Proofpoint been so successful in the email security space?**

# Why isn't Microsoft O365 enough?

# Microsoft continues to be a top target for bad actors

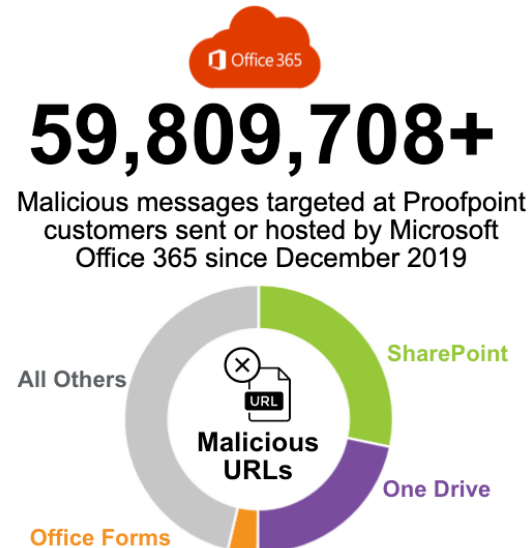
1

Attackers have the  
Microsoft Blueprint



2

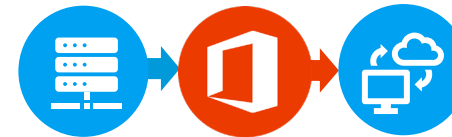
Legitimate filesharing  
abuse on O365



3

“Not Good Enough”

**1,000+** Accounts moved to Microsoft only to move to another secure email gateway (SEG) within a **7.2** months on average



4

Proofpoint 10 days behind Microsoft

Threat Type	Blocked
Bulk Email	1,141,409
Low Risk Spam	85,985
Malicious Spam	35,801
Phish	2,017
Malware	2,300

# Analysts: “Third party security tools should secure O365”

**Gartner.**

## Market Guide for Email Security

Published 8 September 2020 - ID G00722358 - 39 min read

By Analysts [Mark Harris](#), [Peter Firstbrook](#), [Ravisha Chugh](#)

Initiatives: [Infrastructure Security](#)

Dramatic increases in the volume and success of phishing attacks and migration to cloud email require a reevaluation of email security controls and processes. Security and risk management leaders must ensure that their existing solution remains appropriate for the changing landscape.

### Overview

#### Key Findings

- The adoption of cloud office systems from Microsoft and Google continues to grow, forcing security and risk management leaders to evaluate the native capabilities offered by products.
- Impersonation and account takeover attacks are increasing and causing direct financial loss, as users place too much trust in the identities associated with incoming email and are inherently vulnerable to deception and social engineering.
- **There is no single technology solution to business email compromise (BEC) attacks. Solutions need to be a combination of technology and user education**
- Compliance and regulation requirements and concerns are putting greater emphasis on email data security.
- Vendors are evolving to support new detect and response capabilities by integrating directly with the email system via API rather than replace the MTA role. This enables faster deployment and multiple complementary solutions to improve detection accuracy.

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If you have stronger security requirements, consider M365 E3, along with select third-party tools — particularly an email security gateway and a CASB.

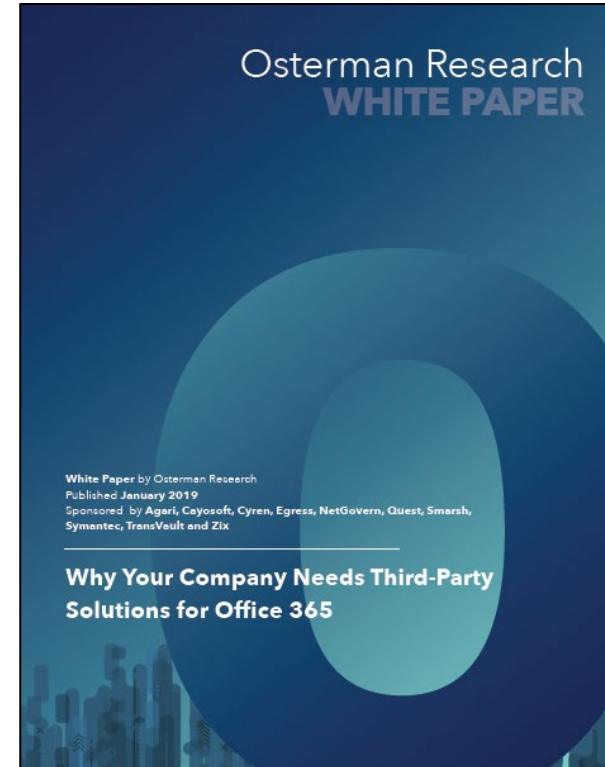
Exchange ATP has no ability to recognize so-called business email compromise.

Microsoft has an opportunity and an incentive to solve the phishing issues, but based on historical results, it must become more agile and respond more rapidly to changing attacker tactics. As Microsoft's SEG market share increases, **smart attackers will specifically target Microsoft's defenses.**

*Gartner, Fighting Phishing 2021*

Microsoft continue investment in Office 365 security improvements, and research shows that more than one in four companies route their email traffic directly, effectively using the built-in capabilities as the first line of defense. At the same time **Gartner clients report dissatisfaction with natively available capabilities and are, therefore, choosing to supplement with third-party products.**

*Gartner, Market Guide for Email Security 2020*



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**What are some common challenges MSPs face trying to protect their customers?**

**How does the Proofpoint Essentials Platform enable MSPs to be more efficient and manage more customers?**

**How does the Proofpoint platform provide a more holistic approach to security and enable MSP's to easily scale and increase revenue?**

**When was a Pax8 partner faced with the challenge of having to migrate a large customer base from another solution over to Proofpoint?**

**What have you seen from the partner community as a reaction to the Kaseya attack?**



# Security Awareness from Proofpoint

The screenshot displays the Proofpoint User Licensing and Products pages. The top section, 'User Licenses', shows 575 total licenses and 574 active licenses. The bottom section, 'Products', contains a table with the following data:

Product Name	Description	Status	Additional Info
Email Security	Email Security protects against advanced threats and compliance risks with enterprise-class technology tailored to small and medium businesses. <a href="#">Learn More</a>	Purchased	Package Start Date: 2021/01/11
Security Awareness	Security Awareness helps organizations test and educate their employees about email attack tactics. <a href="#">Learn More</a>	Not Purchased	

[Licensing](#) > [Company Settings](#) > [Security Awareness Training](#) > [Bots Test Run](#)

[TRAINING](#) **[PROGRESS](#)** [REPORTS](#) [NOTIFICATIONS](#)

[NEW CAMPAIGN](#)

[Recent](#) [Last Week](#) [Last Month](#) [Last Year](#) [Custom Date Range](#) (From  To  Filter)

### Recent Campaigns

■ No Response ■ Email Opened ■ Clicked ■ Vulnerable ■ Compromised ■ Acknowledged ■ Multi-Clicks ■ Reported ■ Attachment Opened  
 ■ Attachment Acknowledged ■ Clicked Trend

All Times Displayed America/Chicago (UTC/GMT-5 hours)

### All Email Campaign History

[All](#) [Pending](#) [Running](#) [Completed](#) Totals - ☐ Export Campaigns To CSV

		Test	Sent	Opened	Clicked	Vulnerable	Compromised	Workbook	Acknowledged	Attachment Acknowledged	Reported	Completed	Start	End	Status	Owner	
Q1	🔍	Jan 17	04/10/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	06/11/19	Never	Running	Test Admin
	🔍	data_entry test From: Madsia	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	Never	Running	Test Admin
Q2	🔍	May 13	04/10/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	05/13/19	Never	Running	Test Admin
	🔍	data_entry test From: East of Vancouver	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	Never	Running	Test Admin
Q3	🔍	Apr 10	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	04/10/19	Never	Running	Test Admin
	🔍	simulated test From: Madsia	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	2,38/33	Never	Running	Test Admin

The screenshot displays the 'What Type Of Campaign Do You Want To Run?' page in the Proofpoint Security Awareness Training portal. The page offers three main campaign types:

- Drive-by phishing campaign**: 145 templates. Description: This campaign tries to get the user to click on a link to a simulated malicious website. When the user clicks the link, they are forwarded directly to a Teachable Moment.
- Data Entry phishing campaign**: 230 templates. Description: This campaign tries to get the user to enter in their credentials or other information into a fake web site. Note: Passwords are not collected. Users are then sent to a Teachable Moment.
- Classic Attachment phishing campaign**: 231 templates. Description: This campaign tries to get the user to open a simulated malicious DOC or HTML file attachment. When the user opens the file they are presented with customized attachment content.

Below these, there is an option for an **Attachment phishing campaign** (231 templates) with a description: This campaign tries to get the user to open a simulated malicious PDF, DOCX or XLSX file attachment. When the user opens the file they are presented a Teachable Moment or a standard message with a link to the Teachable Moment.

At the bottom of the page, it says: © 2021 Wombat Security Technologies Confidential and Proprietary | Privacy Policy

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# Thank You!

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